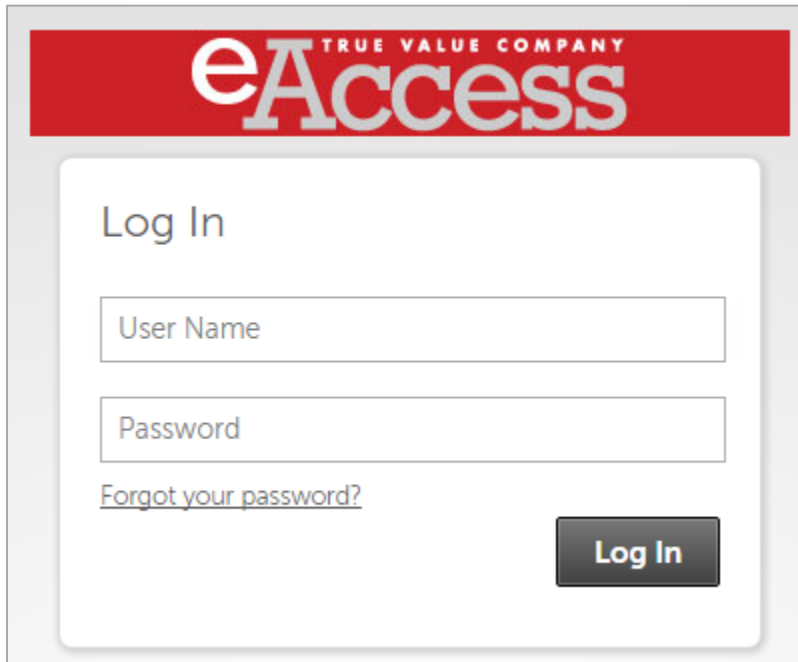


Logging in to eAccess

Non-Novell Network Accounts –

Connecting from work, home, or any Internet-connected desktop computer

You can go to eAccess from any computer that connects to the Internet (you cannot use a mobile device). Open your browser and go to <https://eaccess.truevalue.com>.



Your **User Name** will be your last name followed by the **last four numbers** of your phone number.

Examples: John Smith (555-5555) = smith5555
Mary Contrary (555-7777) = contrary7777

Your **Password** will be your eight-digit birthdate.

Examples: John Smith, born 10/22/1980 = 10221980
Mary Contrary, born 5/3/1960 = 05031960

You will be prompted to create three (3) challenge questions when you log in for the first time. Remember these questions and answers as you will need them to reset your password should you forget it.

Browser Requirements

The site is available to users with Internet Explorer 11.0, Firefox 47.0, and Chrome 52.0
Updated 12/12/16